## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

| Applicants: Matthew F. Ackley et al.   |  |  |   |
|--|--|--|---|
| Title: NETWORK-BASED SALES SYSTEM WITH CUSTOMIZABLE USER INTERFACE   |  |  |   |
| Docket No.:<br>Filed:<br>Examiner:<br>Customer No.:  | 2043.162US1<br>November 16, 1999<br>Michael Roswell<br>49845 | Serial No.:<br>Due Date:<br>Group Art Unit:<br>Confirmation No.: | 09/441,388<br>December 30, 2009<br>2173<br>4261 |
| Mail Stop AF Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450  |  |  |   |
| We are transmitting herewith the following attached items (as indicated with an "X"):  |  |  |   |
| X Amendment and Response under 37 C.F.R. § 1.116 (17 pgs.)   |  |  |   |
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| CERTIFICATE UNDER 37 CFR 1.8: The undersigned hereby certifies that this correspondence is being filed using the USPTO's electronic filing system EFS-Web, and is addressed to: Mail Stop AF, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on this 30th day of December, 2009. |  |  |   |
| Chris Bartl  |  | / U. K/V/  | _   |
| Name   |  | Signature  |   |